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LETTINGS HANDLED BY THE SPECIALISTS

Ashton Burkinshaw has been in the lettings business for over 30 years and has a high profile in the South East. With 13 branches across Kent and Sussex, its directors and 70 staff have more knowledge and experience in lettings than many of the larger corporates. The Company is a long-standing member of ARLA (The Association of Residential Letting Agents); two of its directors are former chairmen of the Association and their Operational Director, Lindsay Ostervig, is currently ARLA's Vice President, thus ensuring that the company remains at the forefront of developments within the industry.

One area that Ashton Burkinshaw is particularly strong in, and proud of, is training, both in customer care and the professional know how. All Ashton Burkinshaw staff are fully trained from the outset and all take the ARLA exams over the course of their employment. Ashton Burkinshaw has one of the highest percentages of professionally qualified staff in the country.

Jeremy Jago, the franchisee of AB's Tenterden branch, passed his ARLA Level One Competency Test with merit in August. Jill Marshall has recently joined Jeremy, as Property Manager.

Jill's interest in housing and property started in October 2001 when she worked for Rother Homes (Housing Association) in their Customer Services Department. In March 2005 Jill was promoted to a Private Sector Management Officer where she gained a huge amount of experience managing housing properties and dealing with both tenants and private landlords. During this time Jill achieved a HNC in Housing Studies and a Chartered Institute of Housing Level 4 Diploma.

"I am really fortunate to have acquired the services of Jill", says Jeremy Jago. "Her appointment has already contributed to the higher level of business we have been doing over the last few months and her enthusiasm and excellent customer liaison will certainly help raise the profile of AB in Tenterden and the surrounding areas. Jill has recently attended the ARLA Damages, Deposits and TDRSA (Tenancy Deposit Protection) Course and will be taking the ARLA Level One Competency Test in early 2007".

Since becoming a franchised office in July 2006, the Tenterden branch has gone from strength to strength. A record was reached during October and November when the branch managed to let 34 properties! The branch offers quality advice and guidance to its landlords, keeping abreast of current property legislation, and offers a personal and professional service to all its clients.

Photo: Jeremy Jago, franchisee of AB's Tenterden branch

